

# *Advanced Call Manager (ACM) for Motorola A920/A925/A1000/A1010*

*Version 2.50*

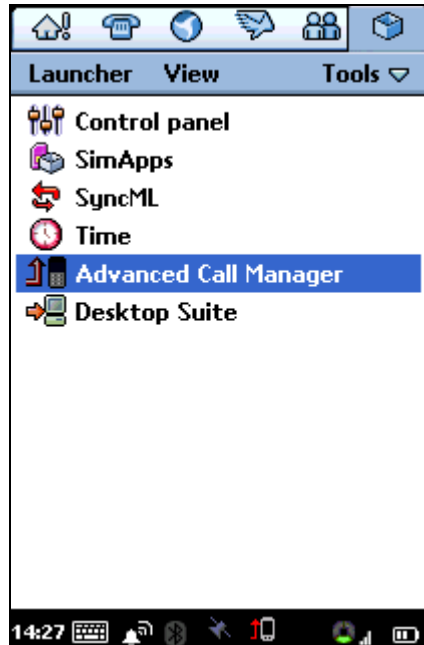
*USER MANUAL*

The information contained in this guide is correct as of the time of its publishing (April 2005).  
WebGate reserves the right to make changes to the user guide and services described therein.  
Motorola is a trademark of Motorola, Inc.

## TABLE OF CONTENT

1. Starting Advanced Call Manager .....	3
2. Main Panel .....	4
2.1. Active Mode .....	4
2.2. Default Rejected Calls Action .....	6
2.3. Black/White Lists .....	7
2.4. SMS Templates .....	9
3. Menus .....	11
3.1. ACM Menu .....	11
3.2. Configurations Menu .....	12
3.2.1. Manage configurations .....	13
3.2.2. Schedule configurations .....	14
3.3. Options Menu .....	16
3.3.1. Preferences .....	17
3.3.2. Update .....	18
3.3.3. Update settings .....	19
4. User scenarios .....	20

# 1. Starting Advanced Call Manager

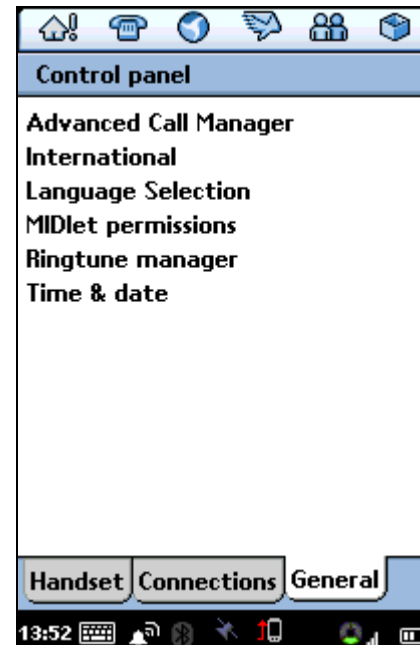


When Advanced Call Manager is active you will see on your phone's status line one of the following indicators depending on your active mode discussed below:



If the indicator icon is unavailable and Advanced Call Manager is not on the front of your phone screen, you can select it from the applications menu.

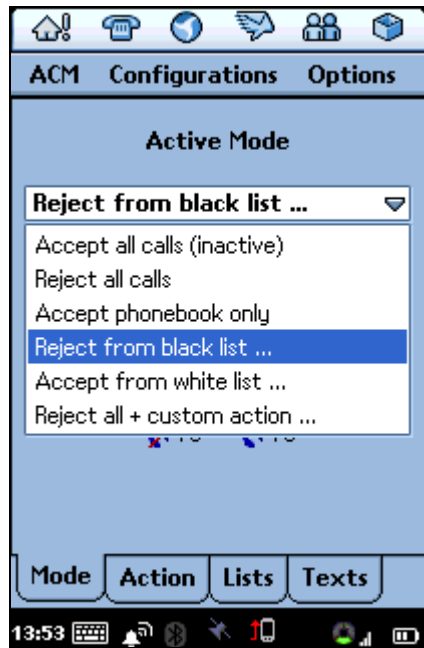
A click on the indicator icon will bring Advanced Call Manager to the foreground.









ACM in the Control Panel

## 2. Main Panel

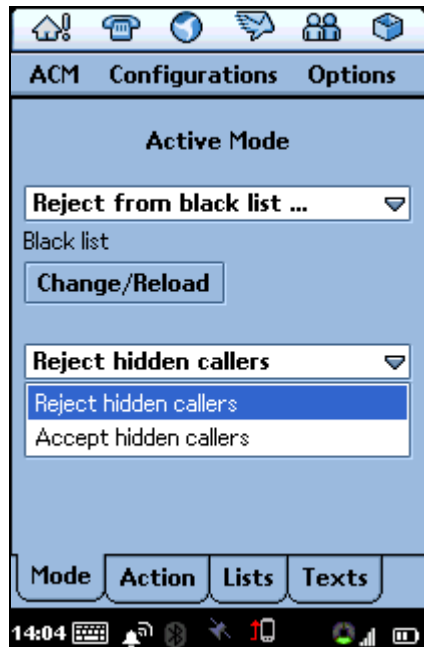
### 2.1. Active Mode



There are 2 choice lists, which define your phone's behavior. The first one allows you to choose the current general active mode:

- **Accept all calls (inactive)**  
The phone will accept all incoming calls. Indicator for this mode is .
- **Reject all calls**  
The phone will reject all incoming calls. The action attributed to the rejected calls is the one selected under the Default Rejected Calls Action in the "Action" tab, discussed below. Indicator for this mode is .
- **Accept Phonebook only**  
The phone will accept incoming calls only from people listed in the Phonebook. The action attributed to the rejected calls is the one selected under the Default Rejected Calls Action in the "Action" tab, discussed below. If the Phonebook is changed, while Advanced Call Manager is running and the active mode is "Accept Phonebook only", you will have to click on "Change/Reload" button in order to reload the changed Phonebook. Indicator for this mode is .
- **Reject from black list ...**  
The phone will reject incoming calls from people listed in user-defined "Black List". The action for the rejected calls is the custom action defined for the current blacklisted person. If there is no custom action defined, then the default action defined in the "Action" page is used. Indicator for this mode is .
- **Accept from white list ...**  
The phone will accept incoming calls only from people listed in user-defined "White List". The action attributed to the rejected calls is the one selected under the Default Rejected Calls Action in the "Action" tab, discussed below. Indicator for this mode is .
- **Reject all + custom action ...**  
The phone will reject all incoming calls. The action for the rejected calls is the custom action defined for the current person. If there is no custom action defined, then the default action defined in the "Action" tab is used. Indicator for this mode is .





The second choice list allows you to define your phone's behavior in regard to the "hidden callers". Hidden callers are all callers, whose phone number cannot be retrieved. For example people with activated CLIR service.

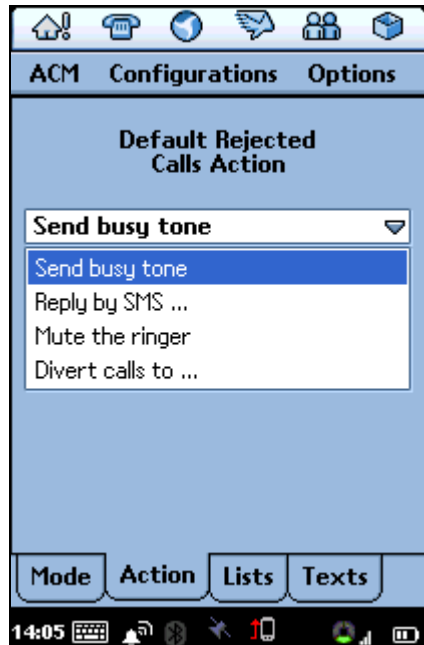
- **Reject hidden callers**  
The phone will reject incoming calls from the "hidden callers".
- **Accept hidden callers**  
The phone will accept incoming calls from the "hidden callers".

Below "Hidden callers" choice list you can see the number of calls rejected and accepted since ACM is started. For example if you have 2 rejected calls and 5 accepted you should have the following indication:

: 2   : 5

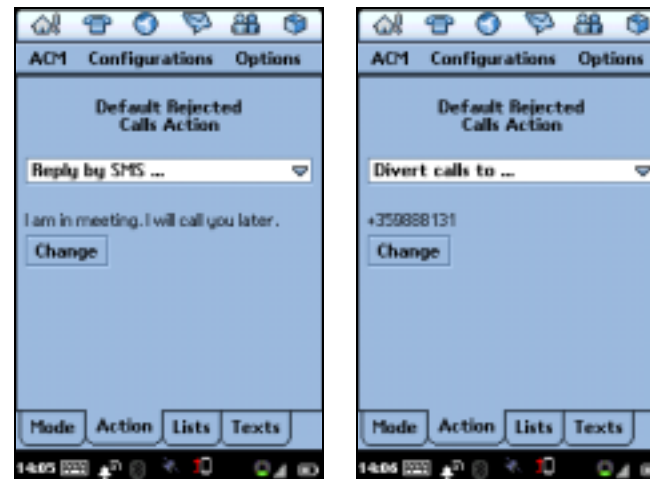
Clicking on the counters will do the same as "ACM" -> "Show Call Log" and will nullify both counters.

## 2.2. Default Rejected Calls Action



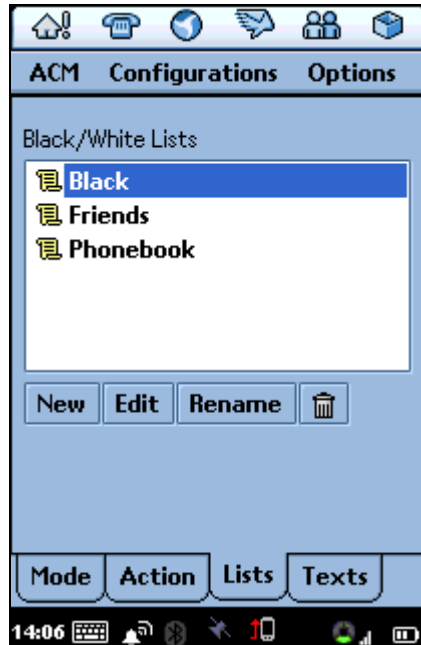
Here you can define the default action for the rejected incoming calls.

- **Send busy tone**  
The phone will instantly hang-up the incoming call without any additional action.
- **Reply by SMS**  
The phone will hang-up the incoming call and will send user defined SMS to the caller.
- **Mute the ringer**  
The phone will not ring.
- **Divert calls to ...**  
The phone diverts incoming call to the user defined number. This option activates "Divert When Busy" mobile operator service.




"Reply by SMS" Screen "Divert Calls to" Screen

## 2.3. Black/White Lists




Here you can create a new list or edit, rename and delete an existing list, which can be used together with "Reject from black list ...", "Accept from white list ...", "Reject all + custom action ..." active modes.


- **New**  
Starts the creation of a new list.
- **Edit**  
Starts editing an existing list.
- **Rename**  
Renames an existing list.
-   
Deletes an existing list. You cannot delete a list if it is currently in use by the application.



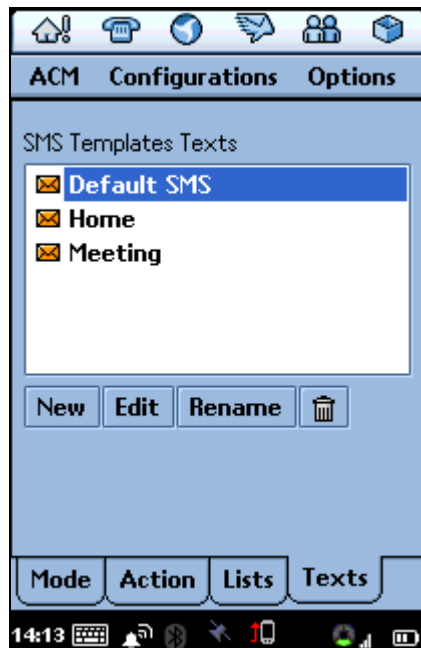
Once created the list can be edited. If the list is currently in use by the application, the changes are updated real time.

-  Allow you to import list entry data from the Phonebook.
- **New**  
Starts the creation of a new list entry.
- **Edit**  
Starts editing an existing list entry.
- **Delete**  
Deletes an existing list entry.


Every list entry has 4 fields – name of the person, phone number, custom action (if rejected) and custom SMS text (if rejected and replied with SMS).

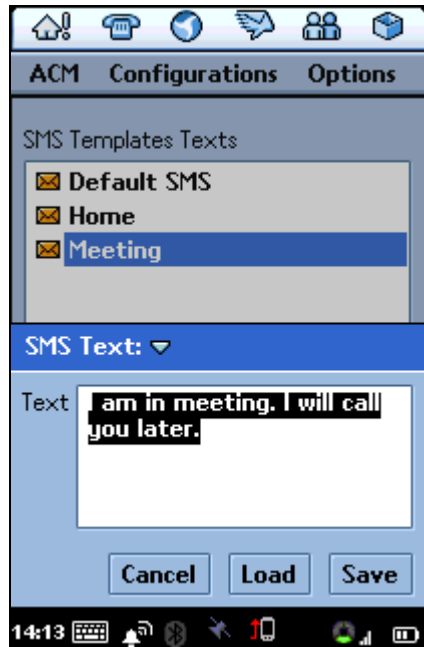
- **Load SMS Template**  
Imports a text content from SMS template.
-  Allow you to import list entry data from the Phonebook.
- **Save**  
Saves the changes of the new/edited list entry. Phone number is a required field for this operation.
- **Cancel**  
Cancels the creation/editing of the list entry.

## 2.4. SMS Templates



Here you can create a new SMS template or edit, rename and delete an existing SMS template, which can be used for both default and custom "Reply by SMS" actions.

- **New**  
Starts the creation of a new SMS template.
- **Edit**  
Starts editing an existing SMS template.
- **Rename**  
Renames an existing SMS template.
-   
Deletes an existing SMS template

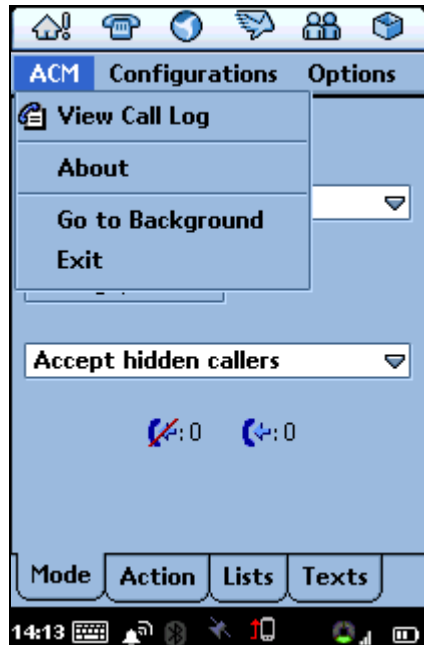



Once created the SMS template can be edited.

- **Save**  
Saves the changes of the new/edited SMS template.
- **Load**  
Imports the SMS template text from existing SMS templates.
- **Cancel**  
Cancels the creation/editing of the SMS template.

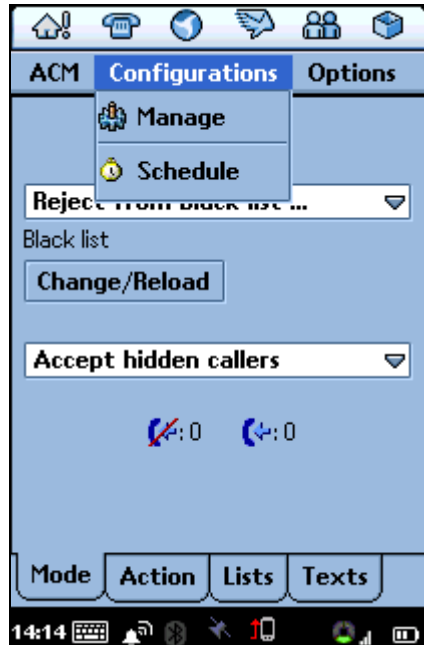
## 3. Menu



### 3.1. ACM Menu



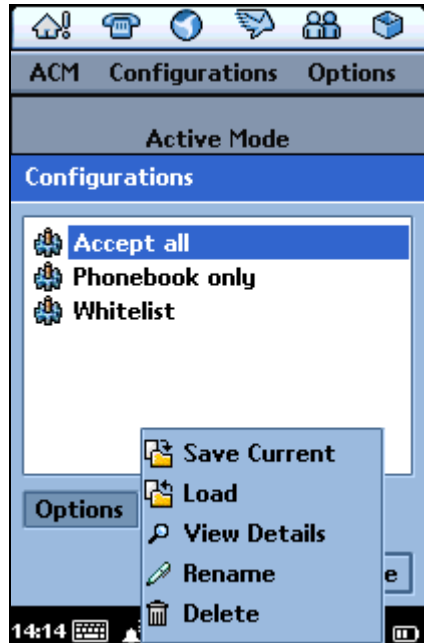
-  **View Call Log**  
Shows the phone call log and nullifies both rejected and accepted call counters.
- **About**  
Shows short information about the product, the author and the license.
- **Go to Background**  
Switch the application to the background.
- **Exit**  
Exits the application. Use "Go to Background" option if you want Advanced Call Manager to keep functioning and catch the calls in the background.






## 3.2. Configurations Menu



-  **Manage**  
Allows you to manage your main panel configurations (save, load, view, rename, delete).
-  **Schedule**  
Enables you to schedule your main panel configurations.

### 3.2.1. Manage configurations

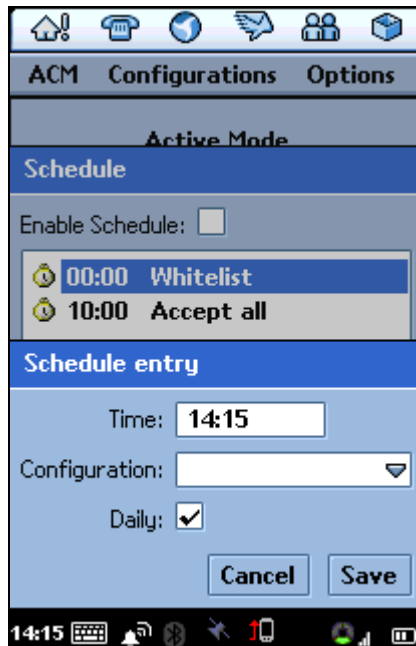
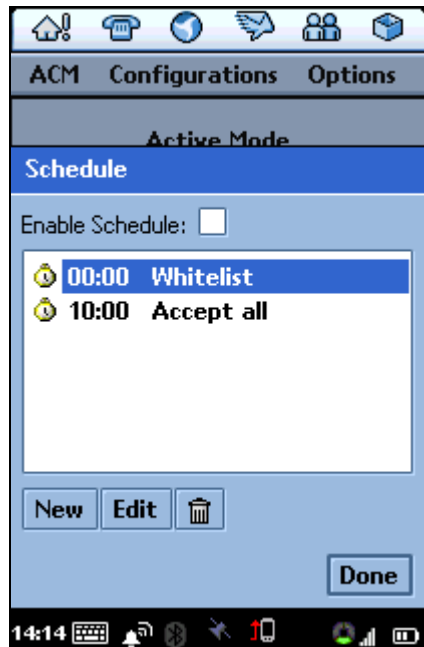


-  **Save Current**  
Saves the current "Active Mode", "Hidden Callers" and "Default Action" configuration to a file.
-  **Load**  
Loads the current "Active Mode", "Hidden Callers" and "Default Action" configuration from the specified file.
-  **View Details**  
Shows information about the specified configuration ("Active Mode", "Hidden Callers" and "Default Action" values).
-  **Rename**  
Renames the specified configuration.
-  **Delete**  
Deletes the specified configuration.

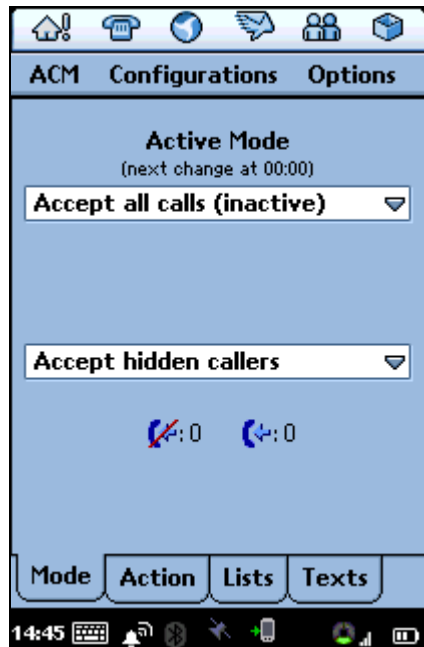
### 3.2.2. Schedule configurations

Here you can create a schedule for your main panel configurations, according to specified time. "Enable Schedule" checkbox specifies when the schedule is active.

- New

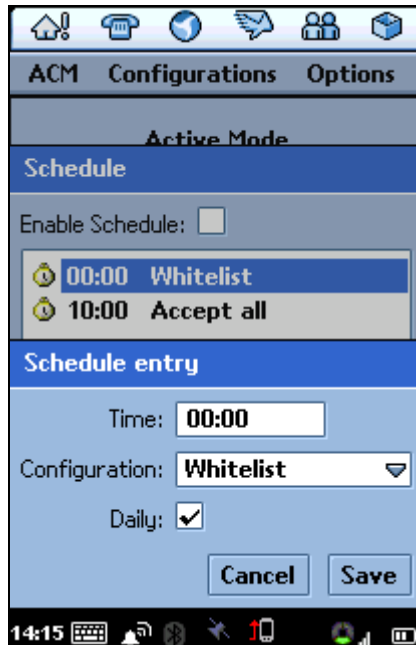


Creates a new schedule entry. "Daily" checkbox specifies if the entry has to be activated every day. Note that "Not daily" entries will be deleted from the schedule after their completion. "Time" field specifies the start time for this schedule entry.



If the schedule is active, below the “Active mode” label you can read the time when the configuration is about to be changed.

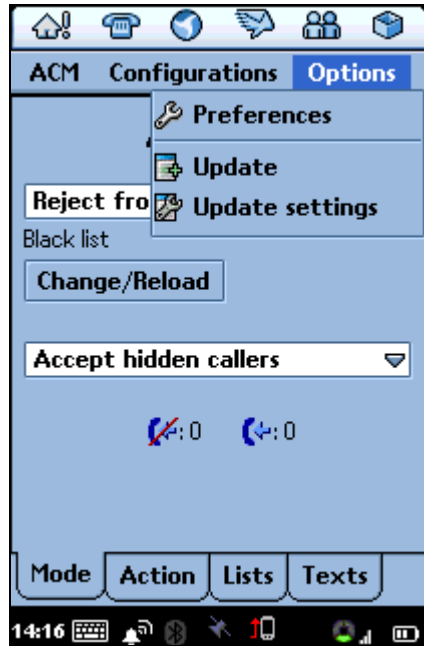
- **Edit**






Edits the specified schedule entry. “Daily” checkbox specifies if the entry has to be activated every day. Note that “Not daily” entries will be deleted from the schedule after their completion.

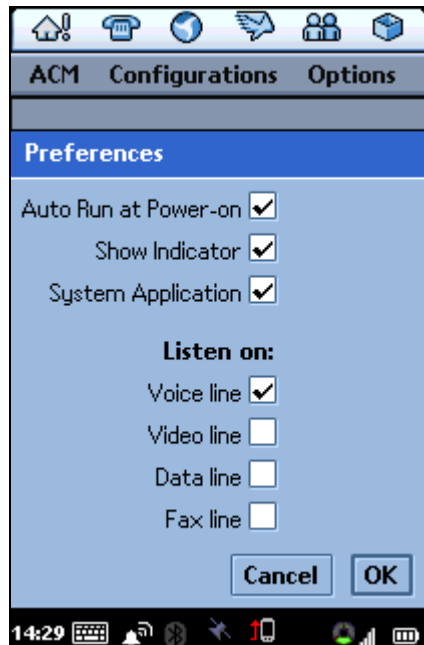
-  **Delete**  
Deletes the specified schedule entry.


### 3.3. Options Menu



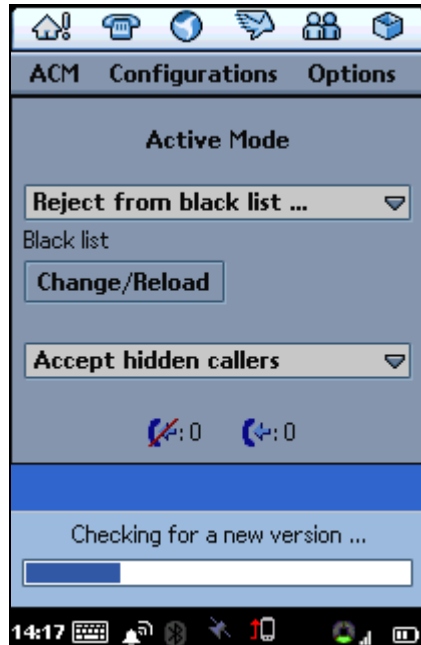
-  **Preferences**  
Edit the application settings and preferences.
-  **Update**  
Checks for a new version over the Internet.
-  **Update settings**  
Shows current installation information and edit the update reminders settings.

### 3.3.1. Preferences

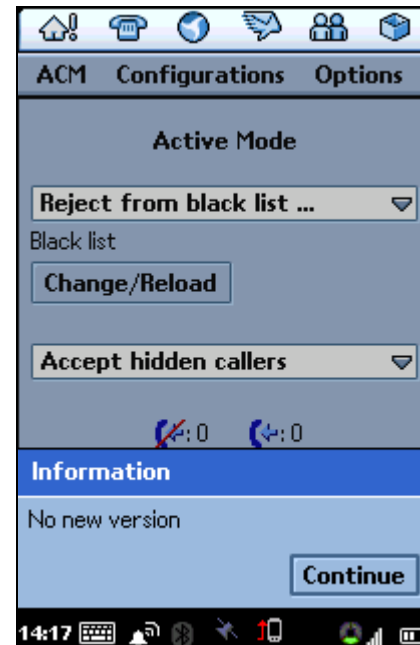


- **Auto Run at Power-on**  
This option allows the user to activate/deactivate Advanced Call Manager auto run, when the phone is starting. By default this option is turned "On".
- **Show indicator**  
This option allows the user to activate/deactivate indicator icon  on the status bar. By default this option is turned "On".
- **System application**  
Makes Advanced Call Manager a Symbian OS system application. This will ensure that it does not get closed down by the Symbian OS low memory framework or by the backup framework. By default this option is turned "On".  
  
Note: If you attempt to backup your device using PC Suite, it will find the application is locked. To backup Advanced Call Manager, exit before starting a backup.
- **Listen on Voice line**  
Specify that the application will take control of voice line calls. By default this option is turned "On".
- **Listen on Video line**  
Specify that the application will take control of video line calls. By default this option is turned "Off".
- **Listen on Data line**  
Specify that the application will take control of data line calls. By default this option is turned "Off".
- **Listen on Fax line**  
Specify that the application will take control of fax line calls. By default this option is turned "Off".

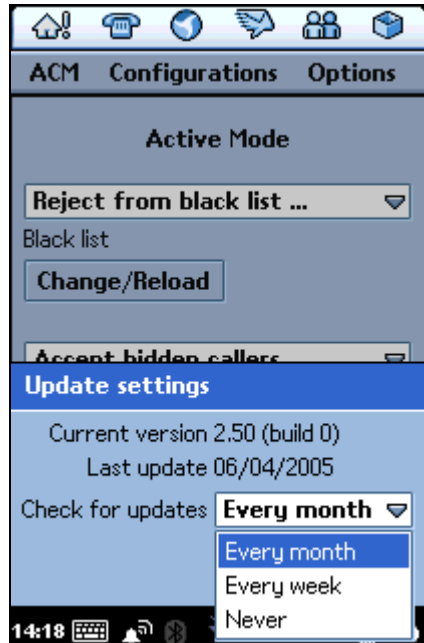
### 3.3.2. Update



This option checks for a new Advanced Call Manager version over the Internet. If a newer version is available this option allows you to upgrade to it. If no new version is available it shows the following information:



### 3.3.3. Update settings



- **Current version**  
Shows the current version and build.
- **Last update**  
Shows the last install/update date.
- **Check for updates**  
Specify the period for update reminders. By default this period is set to "Every month".

## 4. User scenarios

- **You want to accept all incoming calls.**  
Switch to "Accept all calls (inactive)".
- **You are in a meeting, but you are expecting important calls and want to transfer them to your secretary.**  
Switch to "Reject all calls" and choose "Divert calls to..." action. Type your office phone number, when asked.
- **You don't want to accept incoming calls from custom people.**  
Switch to "Reject from Black List" and choose the current black list. You can also choose various customs (per person) and default actions for the rejected calls.
- **You are in a meeting, but you want to inform your wife that you will be home at 7 PM.**  
Switch to "Reject all calls + custom list". Choose custom list which has defined your wife's phone number with custom action "Reply by SMS" and SMS text – "Honey, I'm in meeting. I'll be home at 7PM."
- **You want to accept incoming calls from selected people only.**  
Switch to "Accept Phonebook only" if you want to accept incoming calls from people listed in your phonebook only.  
Switch to "Accept from white list..." if you want to accept incoming calls from custom defined white list.